COMPASSION FATIGUE: ASSESSING THE WELLBEING OF OUR FACULTY AND STAFF DURING COVID

JORDAN OWENS, MSW & KAYCE MATTHEWS, MA, CPS 1
2020 ACADEMIC AND STUDENT AFFAIRS VIRTUAL SUMMIT
10/26/2020







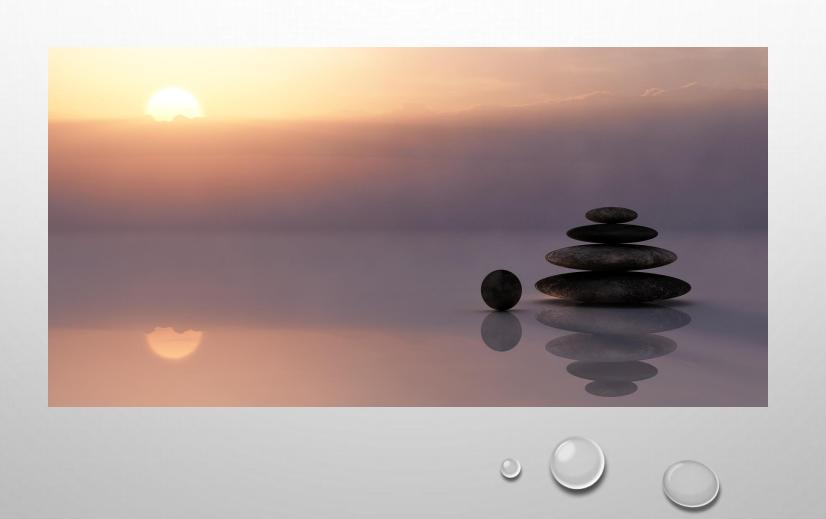


OBJECTIVES

- DEFINE AND UNDERSTAND COMPASSION FATIGUE AND HOW IT SHOWS UP IN THE WORKPLACE
- ASSESS THE MESSAGING THAT HIGHER EDUCATION PROFESSIONALS HAVE RECEIVED IN REGARD TO SELF-CARE
- CONNECT WITH OTHER PROFESSIONALS DURING BREAKOUT SESSIONS IN HOPES TO FOSTER SUPPORT AND A SENSE OF VALIDATION
- EXPLORE SOLUTIONS THAT CAN BE ADAPTED TO FIT NEEDS



GROUNDING EXERCISE





POLL TIME

- HOW FAMILIAR IS EVERYONE WITH THE TERM COMPASSION FATIGUE?
- 1- NOT AT ALL
- 2- SOMEWHAT FAMILIAR
- 3- VERY FAMILIAR

WOULD ANYONE LIKE TO SHARE WHAT COMES TO MIND WHEN YOU HEAR THE TERM?



WHAT IS COMPASSION FATIGUE?

- DEFINED BY MERRIAM- WEBSTER AS "THE PHYSICAL AND MENTAL EXHAUSTION AND EMOTIONAL WITHDRAWAL EXPERIENCED BY THOSE WHO CARE FOR SICK OR TRAUMATIZED PEOPLE OVER AN EXTENDED PERIOD OF TIME
- FIRST COINED IN 1992 BY NURSE CARLA JOINSON, DESCRIBED AS "A LOSS OF THE ABILITY TO NURTURE"
- IT IS AN OCCUPATIONAL HAZARD OF "ANY PROFESSIONALS WHO USE THEIR EMOTIONS, THEIR HEART," A NUMBNESS TO PAIN. CHARLES R. FIGLEY, PHD, FOUNDER OF THE TRAUMATOLOGY INSTITUTE AT TULANE UNIVERSITY
- HOW IT DIFFERS FROM BURNOUT



WHAT DOES COMPASSION FATIGUE LOOK LIKE?



MORE-LOVE.ORG

Difficulty concentrating.





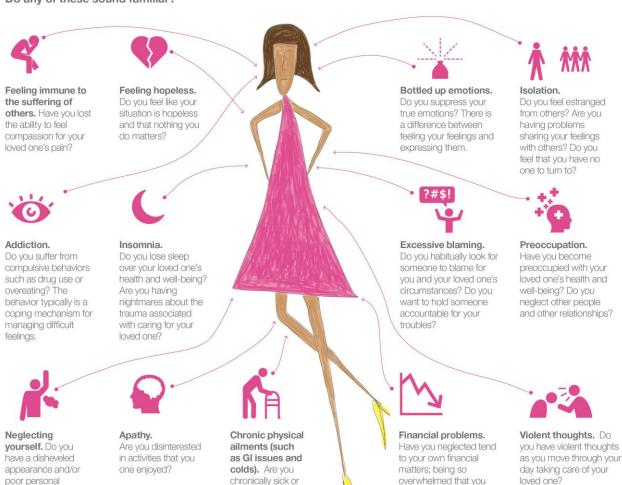
hygiene?

Compassion Fatigue

It may seem like an oxymoron, but the truth is that you can care too much.

When caregivers care so much that they neglect themselves, it can create a downward spiral of self-destruction known as Compassion Fatigue. Understanding the symptoms of this condition is the first step managing it and to moving toward a healthier state of being.

Do any of these sound familiar?



cannot face dealing with the details of managing your own life?

in pain?



16 Warning signs of Trauma exposure response

Laura van Dernoot Lipsky (2009) 'Trauma Stewardship'

- 1. Feeling helpless and hopeless
- 2. A sense that one can never do enough
- 3. Hypervigilance
- 4. Diminished creativity
- 5. Inability to embrace complexity
- 6. Minimizing
- 7. Chronic exhaustion/physical ailments
- 8. Inability to listen/deliberate avoidance

- Dissociative moments
- 10. Sense of persecution
- 11. Guilt
- 12. Fear
- 13. Anger and Cynicism
- 14. Inability to empathize/numbing
- 15. Addictions
- 16. Grandiosity: an inflated sense of the importance of one's work

www.cambridgesupervisiontraining.com Anthea Millar



COMPOUNDED WITH COVID

- COLLECTIVE TRAUMA
- SIMILAR REACTIONS AND RESPONSES
- MAKES IT THAT MUCH MORE DIFFICULT

Why The Coronavirus Is Triggering Mental Health Issues:

Despair

Mindset switch from "living" to "survival" Triggers feelings of hopelessness

Increased

health anxiety

Fear for loved ones lives

Decreased financial security

Decreased job security

Promotes social withdrawal

Loneliness

Quarantine makes it more difficult to distract oneself from existing mental health issues



Coronavirus isn't just threatening our physical health, but our mental health too. Look after it.

Please share to raise awareness.

@RealDepressionProject

Scientist Shares Brutally Honest Photo of What Life as a Working Mom Looks Like Right Now



https://cafemom.com/parenting/scientist-honest-photo-working-mother-pandemic

COMPASSION FATIGUE IN HIGHER EDUCATION SETTINGS

CHAT QUESTION: WHAT ARE THE THINGS THAT MAY TRIGGER COMPASSION FATIGUE FOR STAFF, FACULTY, AND ADMINISTRATORS IN A HIGHER EDUCATION SETTING?

"THE CHALLENGE IS THAT A LOT OF US COME TO OUR WORK IN HIGHER EDUCATION WITH A REAL DESIRE TO MAKE A DIFFERENCE IN STUDENTS' LIVES; THAT IS A WONDERFUL THING," MOLLY MISTRETTA, ASSISTANT PROFESSOR OF COUNSELING, SLIPPERY ROCK UNIVERSITY

COMPASSION FATIGUE IN HIGHER EDUCATION SETTINGS

Challenging Times are Taking a Toll on People's Mental Health

Change from 2019 to 2020:

Reported symptoms of anxiety have tripled

from 8.1% to 25.5%

Depression symptoms have almost quadrupled

from 6.5% to 24.3%

In late June, 2020:

of 18-to-24 year old respondents reported having at least one adverse mental or behavioral health symptom



COMPASSION FATIGUE IN HIGHER EDUCATION SETTINGS

- EAB: PROVIDE HOLISTIC MENTAL HEALTH AND WELLBEING SUPPORT FOR YOUR FACULTY AND STAFF DURING COVID:
 - 9 OF 10 PRESIDENTS RANKED THE MENTAL HEALTH OF STUDENTS AND EMPLOYEES AT THE TOP OF THEIR LIST
 - HOWEVER, A <u>SURVEY</u> OF FACULTY WITH MENTAL HEALTH CONCERNS
 FOUND THAT NEARLY 70 PERCENT HAD LIMITED OR NO FAMILIARITY
 WITH THE RESOURCES AVAILABLE TO MEET THEIR MENTAL HEALTH
 NEEDS
- Presidents Fear Financial, and Human, Toll of Coronavirus
- Disclosure of Mental Disability by College & University Faculty



"BEYOND THE CLIFF"

HTTPS://WWW.YOUTUBE.COM/WATCH?V=UOZDGRCVMUS





BREAKOUT GROUPS (20 MINUTES)

- REACTIONS TO "BEYOND THE CLIFF" CLIP
- DO YOU SEE COMPASSION FATIGUE SHOWING UP IN YOUR WORK OR PERSONAL LIFE? IN WHAT WAYS?
- HOW CAN CAMPUSES CONTINUE TO PROVIDE SUPPORT AS WE CONTINUE TO EXPERIENCE THE IMPACT OF COVID?

- 8-10 PEOPLE IN A GROUP
- TAKE 1ST MINUTE TO INTRODUCE YOURSELVES BEFORE TALKING



Large Group Share Outs



SOLUTIONS

- SELF-CARE/ COMPASSION
- REMEMBER YOUR WHY, FROM WHEN YOU FIRST STARTED, THEN TRY TO SEPARATE THAT FROM WHAT THEY ARE DEALING WITH NOW
- RESILIENCY AND CONNECTION LIVE OAK TREES



A CALL TO ACTION

"PEOPLE ARE JUST EXHAUSTED AND CAN'T UNDERSTAND WHY THEY CAN'T DO WHAT THEY USED TO DO," SHE SAYS. "WE'RE NOT TAKING THE TIME TO CELEBRATE OUR ACCOMPLISHMENTS. WE'RE NOT TAKING THE TIME TO BE OPEN."

SO LET GO OF TRADITIONAL NOTIONS OF PRODUCTIVITY, SHE ADVISES. CONNECT WITH OTHERS. SHOW COMPASSION, BUT SET BOUNDARIES. AND FIND YOUR SENSE OF PURPOSE.

-REBECCA POPE-RURAK

RESOURCE: EMPLOYEE SUPPORT

- EAB'S COVID-19 EMPLOYEE MENTAL HEALTH AUDIT & RESOURCE GUIDE
- SUPPORTING EMPLOYEE MENTAL HEALTH DURING THE CORONAVIRUS EPIDEMIC TOOLKIT
- NIHCM: WHAT CAN EMPLOYERS DO TO HELP DURING COVID-19 AND BEYOND
- PROQOL SURVEY
- SELF-CARE INVENTORY
- SELF CARE INVENTORY FOR STUDENTS
- THE CHRONICLE OF HIGHER EDUCATION'S FACEBOOK GROUP

REFERENCES

- OVERCOMING BURNOUT & COMPASSION FATIGUE IN HIGHER EDUCATION:
- COVID-19'S IMPACT ON MENTAL HEALTH & WORKPLACE WELL-BEING
- PRESIDENTS FEAR FINANCIAL, AND HUMAN, TOLL OF CORONAVIRUS
- DISCLOSURE OF MENTAL DISABILITY BY COLLEGE & UNIVERSITY FACULTY
- PROVIDE HOLISTIC MENTAL HEALTH AND WELLBEING SUPPORT FOR YOUR FACULTY AND STAFF
 DURING COVID

"The expectation that we can be immersed in suffering and loss daily and not be touched by it is as unrealistic as expecting to be able to walk through water without getting wet."



QUESTIONS?